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Assurance

Approved by:

Name: Dr. Sim Siew Ling

Position: Director, Centre for Quality

Assurance

AMENDMENT RECORDS

No.	Date	Remarks	Revision No.	Approved by
1	03/04/14	Establishment	00	Director, CQA
2	25/11/16	Review	01	Director, CQA
3	13/03/19	Review	02	Director, CQA
4	03/03/22	Review	03	Director, CQA
5	10/07/24	Review on objective of the SOP, working	04	Director, CQA
		procedure and description		



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1.0 OBJECTIVE

The objective of this SOP is to ensure that the evaluation is conducted smoothly and in a systematic manner for every semester.

2.0 SCOPE

The scope of this procedure covers all programmes conducted in UTS.

3.0 REFERENCES

- 3.1 Code of Practice for Programme Accreditation (COPPA) 2nd Edition
- 3.2 ISO 9001:2015 Quality Management System

4.0 DEFINITIONS / ABBREVIATIONS

UTS : University of Technology Sarawak

CQA : Centre for Quality Assurance

SOP : Standard Operating Procedure

MQA : Malaysian Qualifications Agency

HoP : Head of Programme SA : School Administrator

5.0 RESPONSIBILITY

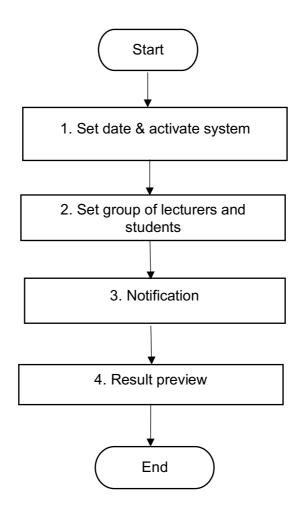
- 5.1 Director of CQA is responsible to ensure this procedure is adhered to.
- 5.2 The Deans / HoPs are responsible to follow and adhere to this procedure.

6.0 PROCEDURE



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6.1 Refer to the process flow chart as below.





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7.0 DESCRIPTION

Na	Description	Davaan in	Decument
No	Description	Person in Charge	Document
1	 Set date and activate system 1.1 Set the date and activate the Teaching Assessment / Evaluation survey in OCULUS system (https://oculus.uts.edu.my/). 1.2 CQA to inform SA the start-and-end date of teaching assessment through email in week 4. 	CQA	OCULUS system (https://oculus.uts.edu .my/)
2	SA to set the grouping of lecturers and students	SA	OCULUS system (https://oculus.uts.edu .my/)
3	 Notification 3.1 SA to notify students the start-and-end date of teaching assessment. In week 11, Foundation, Undergraduate and Postgraduate (by coursework) students are compulsory to fill in the form. (long semester) In week 5 and 6, Foundation, Undergraduate and Postgraduate (by coursework) students are compulsory to fill the form. (Short semester) 	CQA Deans HoPs SA	Email OCULUS system (https://oculus.uts.edu .my/)
4	 Result preview 4.1 Authorized staff to view the assessment result are as follows: CQA Director and Administrator: teaching assessment result in UTS Dean and School Administrator: teaching assessment result in their respective school HoP and Coordinator: teaching assessment result in their respective programme Individual lecturer: their own teaching assessment result 	CQA Deans HoPs SA	Report OCULUS system (https://oculus.uts.edu .my/)



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	4.2 CQA to issue concern letter HoP if the teaching evaluation result of lecturer(s) below than 2.50.		
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8.0 RECORDS

No	Title / Records	Location / Responsibility	Retention Period
1	Teaching Assessment Report	School CQA OCULUS system (https://oculus.uts.edu.my/)	3 years
2	Concern Letter	CQA HoPs Deans	3 years