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Prepared by:

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Name: Osman Bin Kadir

Position: Senior Executive, Maintenance Facilities

& Security

Approved by:

nother

Name: Lau Hwi Sung

Position: Manager, Maintenance Facilities

& Security

AMENDMENT RECORDS

| No. | Date | Remarks | Revision No. | Approved by |
|-----|----------|---|-----------------|--------------|
| 1 | 25/07/18 | Establishment | 00 | Manager, MFS |
| 2 | 08/08/22 | Review the whole contents | 01 | Manager, MFS |
| 3 | 19/07/24 | Review the whole contents | 02 | Manager, MFS |
| | | -change job scope | | |
| | | -change abbreviation "Standard Operating | | |
| | | Procedure" and "Maintenance, Facilities & | | |
| | | Security Department" | | |
| | | -change process flow chart for step 1 until | | |
| | | step 5 | | |
| | | -change form | | |
| 4 | 01/10/24 | Review the whole contents | 03 | Manager, MFS |
| | | -revise objective & references | | |
| | | -revise flow chart & description | | |
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1.0 OBJECTIVE

To ensure the toilet campus area is maintained clean by the cleaner.

2.0 SCOPE

The scope of this SOP applies to all cleaners in UTS.

3.0 REFERENCES

Toilet Cleaning Job Scope

4.0 DEFINITION / ABBREVIATIONS

UTS : University of Technology Sarawak SOP : Standard Operating Procedure

MFSD : Maintenance, Facilities & Security Department

HOD : Head of Department SE : Senior Executive

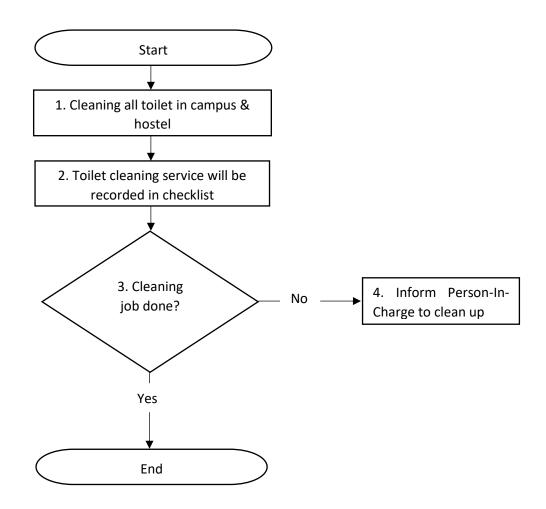
5.0 RESPONSIBILITY

- 5.1 The HOD of MFSD is responsible to ensure that SOP is adhered to.
- 5.2 The SE of MFSD is responsible to follow and adhere to this SOP
- 5.3 Manager of Cleaning Service Company to follow and adhere to this SOP.
- 5.3 Cleaner to follow and adhere to this SOP.



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6.0 PROCEDURE





| | 1 |
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7.0 DESCRIPTION

| No | Description | Person in | Document |
|----|--|------------|---------------------|
| | | Charge | |
| 1 | Cleaner will clean all the toilet by block in campus and | Cleaner | Toilet Cleaning Job |
| | hostel except Admin Block according the job scope | | Scope |
| | provided. | | |
| 2 | Toilet cleaning service will be recorded in checklist | | |
| | and sign by the cleaner and their supervisor once a | Cleaner | Toilet Cleaning |
| | day. | | Checklist |
| 3 | The supervisor of the cleaner will inspect and check | | |
| | whether the jobs are done or not. | Cleaner | NIL |
| | If YES, the process is end. | supervisor | |
| | If NO, proceed to step No. 4. | | |
| 4 | The cleaner supervisor have to inform Person-In- | Cleaner | NIL |
| | Charge to clean up the toilet. | supervisor | |

8.0 RECORDS

| No | Title / Records | Location / Responsibility | Retention Period |
|----|---------------------------|--|------------------|
| 1 | Toilet Cleaning Checklist | Every Toilet /Cleaner & Cleaner supervisor | 1 Year |